



Arizona Department of Public Safety Crime Victim Services Newsletter

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Improvement for Victims' Rights

CVS staff recently traveled to Washington, D.C. to attend a commemorative ceremony hosted by Senators Kyl and Feinstein to celebrate the signing of House Resolution 5107.

On October 30, 2004, President Bush signed into law House Resolution 5107, also known as the Justice for All Act of 2004, which amends the Federal criminal code to grant crime victims specified rights and addresses enhancements to DNA issues.

This was especially important to DPS/CVS and Arizona as one of the victims named in the Act was the wife of a former DPS officer.

CVS was also able to directly network with National Crime Victim Law Institute staff and the OVC Director regarding legal services for victims.

Fiscal Year 05/06 DPS VOCA Award Process

The FY 2005/2006 DPS-VOCA application process announcement will post to www.azvictims.org on January 14, 2005 with applications being due February 25, 2005. This year approximately \$8.6

million is available for all projects and it is anticipated that 115 projects will be funded. A pre-application conference is scheduled for January 26, 2005. Attendees must register on-line through the WAGS system.

Arizona Training Opportunities

January 26-28, 2005—16th Statewide Child Abuse Prevention Conference at the Mesa Centennial Center. The Arizona Child and Family Advocacy Center Network is offering scholarships to attend this conference. Contact Bill Copeland, Director at Childhelp Children's Center at 602-271-4500 or e-mail to:

bcopeland@childhelpusa.org

May 3-4, 2005 (save the date) 2005 AzCADV Skills for the 21st Century Conference: Overcoming Oppression Through Empowerment at the Embassy Suites, 2577 W. Greenway Rd. This conference will focus on defining oppression in all of its forms and creating a dialogue among domestic violence advocates, direct service providers and policymakers. Additional information to be announced.

July 10-15, 2005—Arizona Victim Assistance Academy (AVAA) offers a rare opportunity to live, work, study and interact with victim service providers from all areas of advocacy. Last year's academy was a huge success; don't miss the opportunity to send personnel to this quality training. For

more information contact Katrisha Stulter, Academy Project Director at 480-539-7476 or e-mail: AVAA@cox.net

Upcoming Events

April 23, 2005—Annual Walk to End Domestic Violence. For more information on this event go to dvwalk@azcentral.com for registration forms or contact Carolyn McBurney at 480-329-8998.

SACT Statewide Needs Assessment

On January 5, 2005, the State Agency Coordination Team (SACT) distributed a Statewide Needs Assessment survey for domestic violence and sexual assault services. Volunteer interns will be conducting follow-up and compiling the results of the survey, which will then be presented to the Governor's Commission to Prevent Violence Against Women. Please take the time to complete this survey as it will be used to help identify how Arizona's resources can be used most effectively in responding to victims of domestic violence and their children, and victims of sexual assault.

Crime Victim Services www.azvictims.org

Staff Members:

Jane Conder (602) 223-2480
Jessie Ryan (602) 223-2491
Linda Dickerson (602) 223-2122
Kate Henderson (602) 223-2661
Iris Verdoza (602) 223-2414

2102 West Encanto Blvd.
PO Box 6638, Mail Drop 1320
Phoenix, AZ 85005-6638

E-mail: azvictims@dps.state.az.us

The mission of the Arizona Department of Public Safety's Crime Victim Services Unit is to effectively administer VOCA Assistance funds by ensuring appropriate and accessible services are available to crime victims, enhancing the delivery of those services through technical assistance, training opportunities, and promoting a continuum of care for every victim in every community.

2004 DPS/CVS Annual Performance Report

DPS/CVS recently filed their 2004 Annual Performance Report with the Federal Office for Victims of Crime. The Arizona Victims of Crime Act (VOCA) Assistance program reported that 55,124 unduplicated victims were served during 2004. Listed below is the breakdown by victim type:

- ♦ 1,296 Child Abuse (physical)
- ♦ 3,846 Child Abuse (sexual)
- ♦ 1,778 DUI/DWI crash victims
- ♦ 27,707 Domestic Violence
- ♦ 2,589 Adult Sexual Assault
- ♦ 495 Elder Abuse
- ♦ 500 Adults Molested as Children
- ♦ 1,541 Survivors of Homicide Victims
- ♦ 980 Robbery Victims
- ♦ 3,545 Assault Victims
- ♦ 10,847 Victims of Other Crimes

To review Arizona's report, or reports from other states, go to: www.ojp.usdoj.gov/ovc/fund/state.htm

Child Abuse Core Performance Measures

In the continuing effort to develop core measures, listed below are core outcome and quality measures identified for Child Abuse Service Providers:

Core Outcome Measures:

Healing:

Knowledge:

- ♦ Victims (or victim's proxy) reporting increased knowledge and understanding of violence, abuse and neglect and its effect on their life

- ♦ Victims understanding the effects of trauma and victimization
- ♦ Caregivers report increased awareness of resources for support/healing.

Engaging:

- ♦ Victims participating in group or individual services

Experiencing:

- ♦ Victims reporting increased well-being and reduced anxiety level
- ♦ Victims that report an increase in coping skills
- ♦ Children who demonstrate improved emotional/behavioral status from intake to discharge
- ♦ Children who demonstrate improved developmental status from intake to discharge
- ♦ Children able to function appropriately at the shelter after receiving therapeutic services

Safety:

Knowledge:

- ♦ Children/adults with increased knowledge of resources that enhance safety and security
- ♦ Victims that report they are learning skills to keep themselves safe

Experiencing:

- ♦ Victims receiving services who report increased feelings of safety

Note: The term victim is interchangeable with: victim; secondary victim; co-victim; and victim proxy (i.e. parent or guardian).

Core Quality Measures:

Specific Satisfaction:

- ♦ Staff team members reporting satisfactory cooperation within the agency
- ♦ Client satisfaction with crisis service
- ♦ Guardians reporting satisfaction with emergency

shelter services

General Satisfaction:

- ♦ Victims reporting overall satisfaction with services

Network Satisfaction:

- ♦ Community collaborators reporting positive satisfaction with services provided
- ♦ Community collaborators reporting satisfaction with interagency cooperation

Core outcome and quality measures have been developed for the domestic violence, child abuse, sexual assault, sexual assault hotline, and victim witness programs. Participants in this process expressed satisfaction that measures will be standardized across the state, that the measures are meaningful, and that they were identified and developed by the service providers. The core measures will now be required and have been built into the upcoming 2005/2006 application process.



2005 National Crime Victims' Rights Week

"Justice Isn't Served Until Crime Victims Are"

April 10-16, 2005, marks the 25th anniversary of National Crime Victims' Rights Week. During this Silver Anniversary observance we have an opportunity to join together to honor crime victims and

those who serve them. Justice isn't served until crime victims are.

Victims of crime in Arizona may be our mothers and fathers, sisters and brothers, children, friends, neighbors and co-workers. Crime affects victims in many ways — physically, emotionally, financially, and spiritually. When one person is affected by crime, we all feel its impact. Access to supportive services in our community, and the rights to be informed of and involved in justice proceedings, are what justice is all about in America. Justice isn't served until crime victims are.

During 2005 National Crime Victims' Rights Week, and throughout the year, remember that crime victims in Arizona have rights and there are a wide range of services to help them cope with the aftermath of criminal victimization. For more information about victims' rights and services in Arizona, please visit our website at <http://www.azvictims.org>.



We always welcome input for articles in our quarterly newsletter. Forward ideas to your grant coordinator.